

## Valley Denture Clinic

### Denture Repair Procedure

1. The clinic door is locked. Please ring the number on the door and we can discuss the repair procedure, this will involve an appointment being made.
2. One hour repairs are no longer available at this time as the reception area is closed.
3. Same day repairs may be available subject to availability.
4. Broken dentures **MUST** be cleaned prior to your repair appointment and they must be inside a clean clear bag or container.
5. Any dentures removed straight from the mouth will **NOT** be repaired.
6. The denture is to be left on reception and you will be asked to leave a contact number.
7. The denture will then be disinfected as per our decontamination procedure. It will then be assessed by our technician if it can be repaired.
8. We will then contact you with any further information on when the denture will be ready for collection if repairable and a collection time will be given.
9. On collection of the denture it will be returned to you in the reception using social distancing procedures and a contactless payment or cash taken.
10. We are unable to make any alterations to a repaired denture.